

Cookies Notice

Community Voices Matter

1. What this notice covers

This notice explains how *Community Voices Matter* uses cookies and similar technologies on our website (www.communityvoicesmatter.co.uk). It sits alongside our Privacy Notice, which explains how we handle personal information more generally.

2. What are cookies?

Cookies are small text files placed on your device when you visit a website. They are widely used to make websites work, to remember your preferences, and to provide information to the site's owner. We also use similar technologies such as pixels, tags, and local storage, and where we refer to "cookies" in this notice we mean all of these.

Cookies are either:

- **First-party** — set by us, for our website.
- **Third-party** — set by other organisations whose services we use, such as Google Analytics.

And they last for different lengths of time:

- **Session cookies** are deleted when you close your browser.
- **Persistent cookies** stay on your device for a set period, or until you delete them.

3. Your choices

When you first visit our website you will see a cookie banner. You can:

- **Accept all cookies** — including the analytics cookies that help us improve the site.
- **Reject all non-essential cookies** — only the cookies needed for the site to work will be set.

You can change your mind at any time by clicking the "*Cookie settings*" link in our website footer. You can also block or delete cookies through your browser settings — see section 6.

Strictly necessary cookies are always on because the website cannot function properly without them. We do not need your consent for these. All other cookies are only set if you accept them.

4. The cookies we use

Strictly necessary cookies

These cookies are essential for the website to function. They are usually only set in response to actions you take, such as filling in a form or setting your cookie preferences. You cannot opt out of these and still use the site.

Cookie name	Provider	Purpose	Duration	Type
wpEmojiSettingsSupports	communityvoicesmatter.co.uk	WordPress sets this cookie when a user interacts with emojis on a WordPress site. It helps determine if the user's browser can display emojis properly.	session	Necessary

Analytics cookies (Google Analytics)

We use Google Analytics 4 to understand how visitors use our website — for example, which pages are most read, how people find us, and where they encounter problems. We use this information to improve the site and our services. These cookies are only set if you consent.

Google Analytics processes data on our behalf. We have configured it to anonymise IP addresses and we do not use Google's advertising features. Google may process data outside the UK; transfers are protected by the UK Addendum to the EU Standard Contractual Clauses.

Cookie name	Provider	Purpose	Duration	Type
ga*	.communityvoicesmatter.co.uk	Google Analytics sets this cookie to store and count page views.	1 year 1 month 4 days	Analytics
_ga	.communityvoicesmatter.co.uk	The _ga cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors.	1 year 1 month 4 days	Analytics

Embedded content

Some of our pages include content from other websites — for example, videos from YouTube. These services may set their own cookies when their content loads. They are only set if you consent.

Cookie name	Provider	Purpose	Duration
VISITOR_INFO1_LIVE, YSC	YouTube / Google	Set by YouTube when an embedded video loads, to measure video views and remember preferences.	Up to 6 months

What we do not use

We do not use marketing or advertising cookies. We do not track you across other websites, and we do not share your data with advertising networks.

5. Third-party services and your data

When third-party cookies are set, those providers receive limited information about your visit (such as your IP address, the page you're on, and a unique identifier). Each provider has its own privacy policy explaining how they use the data:

- Google (Analytics, YouTube): policies.google.com/privacy

6. Managing cookies in your browser

In addition to our cookie banner, you can control cookies through your browser settings. Each browser is different — these guides cover the most common ones:

- Chrome: support.google.com/chrome → search "cookies".
- Firefox: support.mozilla.org → search "cookies".
- Safari: support.apple.com → search "cookies".
- Edge: support.microsoft.com → search "cookies".

Blocking all cookies may stop parts of our website from working — for example, donation forms or embedded videos.

7. Changes to this notice

We may update this notice — for example, if we add a new feature to the website or change the services we use. The date at the top shows when it was last reviewed. We recommend checking back occasionally.

8. Contact us

If you have any questions about this notice or how we use cookies, contact us at info@hwnn.co.uk or see our Privacy Notice for more on how we handle personal information.